

Information Hosteria Ailen COVID-19

Dear Visitors, we inform you that, as a result of COVID-19 Our establishment has incorporated in its services all the prevention in security and hygiene required by the Ministry of Health of the Argentine Nation and the Province of Tierra del Fuego, following the protocols for the hotels in Tierra del Fuego and that is based on the DNU dated March 12, 2020 of the Argentine Republic and that contemplates the extension of Emergency. (Established by Law N° 27.541 in virtue of the pandemic declared by the W.H.O.) Later on it was complemented by the DNU N° 520 / 2020 on social distancing, preventive and obligatory.

Inform you that all rooms in our establishment have no carpets, have floating floor and ceramics, in addition all have good ventilation, are all disinfected and ventilated. After each chek-in, they are disinfected and thoroughly cleaned following the protocols in force.

We also inform you that, according to the new regulations, our establishment has implemented social distancing measures with visible signs on the floor, measuring 2.00 meters and 1.50 meter between people. We also have different visible means such as posters and signs. We have implemented QR code with information to scan, and communicate with digital forms either for local information or to complete necessary information required by our establishment.

Example: Our establishment will establish a form service to complete the day before your arrival to the hotel with all the necessary information for your chek-in, and this must be sent by email to - (chekin.ailen2021@gmail.com) and here we will receive all the necessary information for your chek-in, and with this procedure the guests will not have delay in the entrance to the hotel and also the minimum contact with the reception staff will be maintained.

We also have visible information and code (QR) books in all the spaces such as reception rooms, living room, breakfast room and rooms in our facilities. In order to provide a better communication service and better attention, taking care of our expected guests who will visit us.

Management - Hosteria Ailen